

RICHARD GRIFFIN

[Portfolio](#)

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SUMMARY

Computer Science graduate, U.S. Army veteran, and aspiring IT/cybersecurity professional with a strong foundation in software development, technical troubleshooting, systems concepts, cybersecurity fundamentals, leadership, and documentation. Experienced with Java, Python, C, REST API development, databases, Git/GitHub, Postman, and Agile/Scrum teamwork. Background combines computer science coursework, criminal justice/national security studies, military technical maintenance, and hands-on problem-solving. Seeking internships or entry-level opportunities in IT support, cybersecurity, software development, technical support, systems support, or security operations.

EDUCATION

Bachelor of Arts in Computer Science | Florida International University *Miami, FL | August 2026*

Minor: Criminal Justice **GPA:** 3.5 Cum Laude

Relevant Coursework: Data Structures, Operating Systems Principles, Systems Programming, Computer Architecture, Programming I & II, Principles of Programming Languages, Artificial Intelligence, Human-Computer Interaction, Digital Forensics, Software Engineering, Algorithm Techniques, Database Management, Professional & Technical Writing, Statistics, Research Methods, Fundamentals of National Security, Criminal Justice Ethics, Justice & the Constitution.

Associate of Arts in Criminal Justice Administration | Miami Dade College *Miami, FL | August 2024*

Electrical & Avionics Technical Training | U.S. Army *Fort Eustis, VA | December 2012*

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

In Progress: Google IT Support Professional Certificate; CompTIA A+; CompTIA Security+

License: Florida Class D Security Officer License; Florida Class G Security Officer License

TECHNICAL SKILLS

Programming	Java, Python, C, JavaScript, HTML, CSS
Software & Development	Object-Oriented Programming, data structures, algorithms, debugging, REST API development, JSON, SDLC, Agile/Scrum, technical documentation
IT & Systems	Linux fundamentals, Windows support, operating systems, basic networking, system troubleshooting, hardware/software support, digital forensics concepts, access control concepts, security fundamentals
Databases & Tools	MySQL, database design, Git, GitHub, Postman, VS Code, IntelliJ, Streamlit, Eclipse, Microsoft Office
Technical Troubleshooting	Electrical diagnostics, schematics, avionics systems, AC/DC circuits, soldering, maintenance documentation

SELECTED PROJECTS

REST API Bookstore | Academic Team Project *Java/Spring Boot, REST APIs, MySQL, GitHub, Postman*

- Contributed to a team-based bookstore web application using REST API endpoints, backend database design, and Agile/Scrum development practices.
- Worked with HTTP routes, JSON responses, CRUD operations, database-connected API actions, and feature-specific user stories.
- Participated in sprint planning, standups, backlog organization, GitHub workflow, API testing, and technical documentation.

Flight Tracker Web Application *Python, Streamlit, Aviationstack API*

- Built a web application that searches live flight data and displays scheduled versus actual flight timing.
- Used API data handling, user input processing, debugging, data formatting, and web-based interface design.

Usability Testing Tool *Python, Streamlit, CSV*

- Developed a workflow tool to collect consent, demographics, task timing, and exit questionnaire results, then export report-ready CSV files.

PROFESSIONAL EXPERIENCE

AI Evaluation Specialist | Handshake AI

June 2026 – Present

- Develop domain-specific prompts designed to test the reasoning, accuracy, and instruction-following capabilities of large language models (LLMs).
- Evaluate and compare AI-generated responses using detailed rubrics, identifying factual errors, reasoning flaws, and missed requirements.
- Perform data annotation and quality-assurance tasks with strong attention to detail, consistency, and project-specific guidelines.
- Document evaluation findings and provide structured feedback used to improve the reliability and performance of advanced AI systems.

Electrical Product Assembler | SPX Transformer Solutions *Waukesha, WI | February 2019 - March 2020*

- Assembled and inspected electrical components according to technical standards and production requirements.
- Used hand tools, schematics, and quality control procedures to support accuracy, safety, and consistency.
- Collaborated with team members in a production environment while following safety and documentation procedures.

Aviation Armament, Electrical & Avionics Systems Repairer | Team Leader | Maintenance Supervisor | United States Army
February 2012 - February 2018

- Led, trained, and supervised soldiers in high-responsibility environments requiring accountability, discipline, and precision.
- Diagnosed electrical, avionics, and armament system faults using wiring schematics, technical manuals, and structured troubleshooting procedures.

- Conducted inspections, maintenance, quality checks, and documentation on aircraft systems and related equipment.
- Communicated technical issues clearly to leadership and team members while following strict safety and operational procedures.
- Developed leadership, adaptability, documentation, problem-solving, and mission-focused decision-making skills.
- Previously held a Secret security clearance during military service; ability to obtain a new clearance if required.